

# UK Case Study

## Plant equipment



**Client:** Plant hire company

21<sup>st</sup> July 2005

A mini excavator fitted with an mtrack was stolen near Newcastle. The customer phoned the monitoring station to report the theft and a message was sent to the mtrack from the alarm center to put it into alarm. It came into alarm at 10.30 am and a recovery team was dispatched. The team arrived at the site at 11.30 am and began searching for the missing excavator, however it was in a large expanse of moorland which was not easily accessible by car, so most of the searching was being done on foot.

In the meantime the customer had reported the crime to the police and had got a crime reference number. Due to a spate of similar crimes in the area the details were passed onto the CID team to investigate. The CID team contacted the monitoring station and offered their assistance. They provided 4 officers for 6 hours to help with the search and also sent a helicopter up for an hour.

Unfortunately despite all of this they were unable to locate the asset due to the large area they were trying to search. However at around 9pm the excavator moved, and was taken to a built up area. From that moment it only took the recovery team 1.5 hours to locate the missing asset and by midnight the police had the asset in their possession.

**Value recovered: £7,500**



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